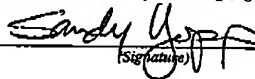


CERTIFICATE OF TRANSMISSION BY FACSIMILE (37 CFR 1.8)Applicant(s): **Robert Koch**

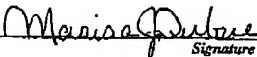
Docket No.

BLL-0106(030196)Application No.
10/666,512Filing Date
September 18, 2003Examiner
NYAGroup Art Unit
2644Invention: **METHOD, SYSTEM, AND STORAGE MEDIUM FOR PROVIDING AUTOMATED CALL
ACKNOWLEDGMENT SERVICES**I hereby certify that this **Preliminary Amendment (8 pages), Amendment Transmittal**
(Identify type of correspondence)is being facsimile transmitted to the United States Patent and Trademark Office (Fax. No. **703-872-9306**)on **December 2, 2004**
(Date)**Sandy Yopp**

(Typed or Printed Name of Person Signing Certificate)


(Signature)

Note: Each paper must have its own certificate of mailing.

| | | | | | | |
|---|--|-----------------------------|--|-------------------------------|---------------------------------------|--|
| AMENDMENT TRANSMITTAL LETTER (Large Entity) | | | | | Docket No. BLL-0106(030196) | |
| Applicant(s): Robert Koch | | | | | | |
| Application No. 10/666,512 | Filing Date September 18, 2003 | Examiner NYA | Customer No. 36192 | Group Art Unit 2644 | Confirmation No. 9183 | |
| Invention: METHOD, SYSTEM, AND STORAGE MEDIUM FOR PROVIDING AUTOMATED CALL ACKNOWLEDGMENT SERVICES | | | | | | |
| COMMISSIONER FOR PATENTS: | | | | | | RECEIVED CENTRAL FAX CENTER DEC 02 2004 |
| Transmitted herewith is an amendment in the above-identified application. The fee has been calculated and is transmitted as shown below. | | | | | | |
| CLAIMS AS AMENDED | | | | | | |
| | CLAIMS REMAINING AFTER AMENDMENT | HIGHEST # PREV. PAID FOR | NUMBER EXTRA CLAIMS PRESENT | RATE | ADDITIONAL FEE | |
| TOTAL CLAIMS | 23 | 20 | 3 x | \$18.00 | \$54.00 | |
| INDEP. CLAIMS | 3 | 3 | 0 x | \$88.00 | \$0.00 | |
| Multiple Dependent Claims (check if applicable) <input type="checkbox"/> | | | | | \$0.00 | |
| TOTAL ADDITIONAL FEE FOR THIS AMENDMENT | | | | | \$54.00 | |
| <input type="checkbox"/> No additional fee is required for amendment. <input checked="" type="checkbox"/> Please charge Deposit Account No. 06-1130 in the amount of \$54.00 <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input type="checkbox"/> Any patent application processing fees under 37 CFR 1.17. <input type="checkbox"/> Payment by credit card, Form PTO-2038. WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038. | | | | | | |
|  Marisa J. Dubuc Registration No. 46,673 Cantor Colburn, LLP 55 Griffin Road South Bloomfield, CT 06002 (860) 286-2929 phone (860) 286-0115 facsimile | | | Dated: December 2, 2004 | | | |
| cc: | | | I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on _____ (Date) | | | |
| | | | Signature of Person Mailing Correspondence | | | |
| | | | Typed or Printed Name of Person Mailing Correspondence | | | |

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DEC 02 2004

APPLICANT: ROBERT KOCH)
SERIAL NUMBER: 10/666,512) Group Art Unit:
FILED: September 18, 2003) 2644
FOR: METHOD, SYSTEM, AND STORAGE)
MEDIUM FOR PROVIDING)
AUTOMATED CALL ACKNOWLEDG-) Confirmation No
MENT SERVICES) 9183

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

PRELIMINARY AMENDMENT

Prior to examination of the present application, please amend the application as follows: